CARES Worker Web Major Changes for 4/26/2005 Release

User Interface

Environment / Region Indicator (PCR 22962)

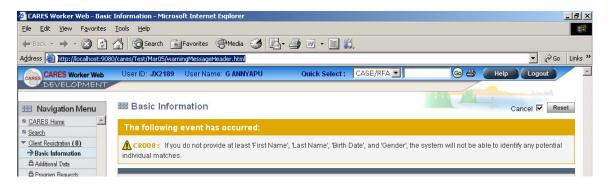
When in Production, the header will now say "Production." This fix will also make sure that the environment will appear on the System Error page – it did not previously appear there.



Message panel color change (PCR 22138)

Depending on the severity of a particular message, a different color error panel will be displayed. The color will match the most severe message. If there is an error, it will be red. If there is a warning but not error, it will be yellow. If there is only an informational message, it will be green.

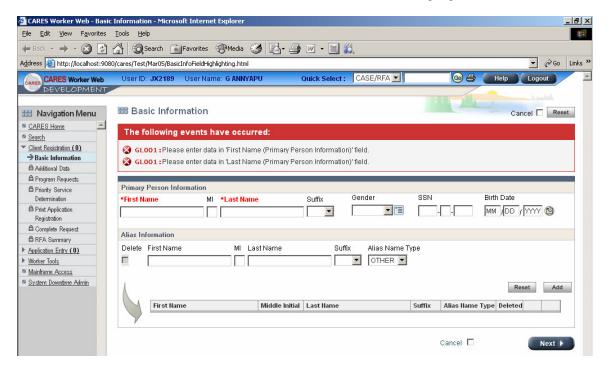






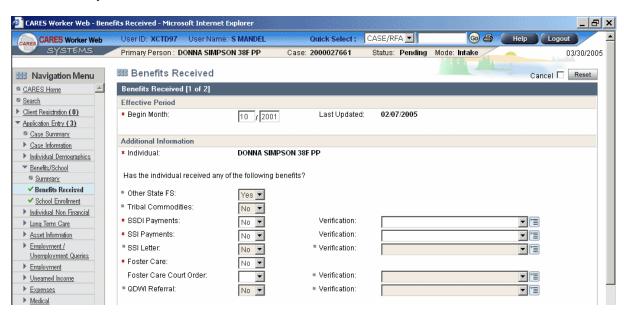
Highlighting field in error (PCR 22510)

When there are data entry errors, the labels for the fields in error will turn red and bold. If multiple fields are involved in an error message, all involved fields will be highlighted. For example, if the message is "If A is entered, B must be entered." In this case, both A and B will be highlighted.



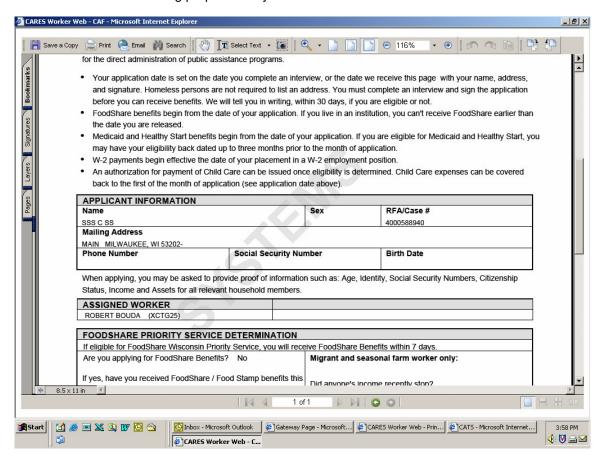
"Not collected" fields will now have an additional marking (PCR 23041)

Currently "not collected" fields are identified by a beige background. Users have a hard time seeing this when the focus is in the field. This is also an issue for colorblind individuals. Now there will be a grey box next to "not collected" fields to help identify them. This will also help deal with the situation of when fields can additionally become enabled and disabled.



Watermark on the Application Registration Form (PCR 22552)

The Application Registration form will show the environment (except production) so workers using training know the form was for testing purposes only



Home Page

Recently accessed cases/RFA's (PCR 22522)

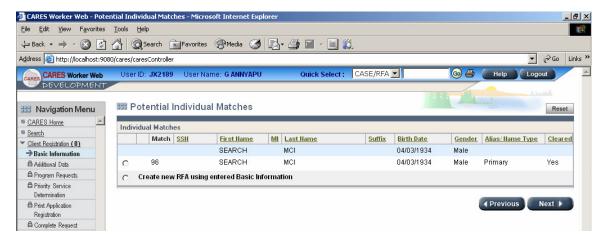
Display more accessed cases/RFA's on home page. This has been increased by 5 cases to 10 cases based on pilot feedback.

Client Registration

Do not default contact date to current date on Additional Data (PCR 22528) Since this was causing problems and confusion for mail in applications, this date will not longer be defaulted.

Enhancement Potential Matches to include non-cleared individuals (PCR 22532)

Potential Matches has been changed so that individuals in open RFA's who have not yet been cleared will be included. Therefore, a user could find an RFA that they just created but have not yet turned into a case and have not cleared the PP yet.



Confidentiality indicator for matched individuals requesting FPW (PCR 22641)

On the CR Potential Matches page, whenever any of the matched individuals have requested FPW on an existing CARES case, the 'lock image' will be displayed for the matched row. Also a confidential information message will be displayed on the page. This will work similar to the Individual Clearance List.

Display change for Clearance Results when Existing PIN is Used (PCR 22660)

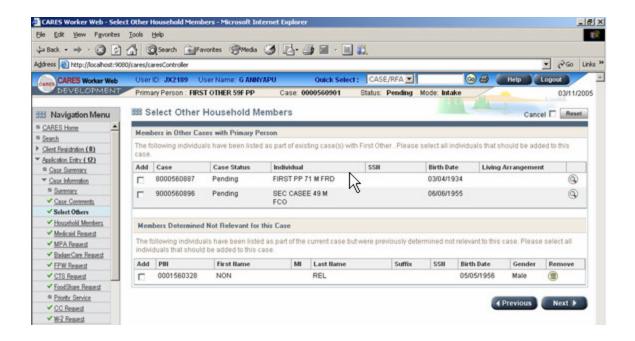
When an existing PIN is used, case clearance currently shows the temporary PIN on the entered line and the PIN that will be used on the existing line. This makes it seem like a duplicate PIN is created when actually the PIN on line 2 is what will be used and the one on line one will be overwritten. When a temporary PIN exists we will not display it.

Provide message when not enough information enter for potential matches (PCR 22530) In order to search against MCI, certain fields are required. If those are not entered, the system will not even search. By policy, gender and birth date can be omitted. The intent of this message is just to inform the worker that the search would not be performed in that instance.

Up Front Application Entry

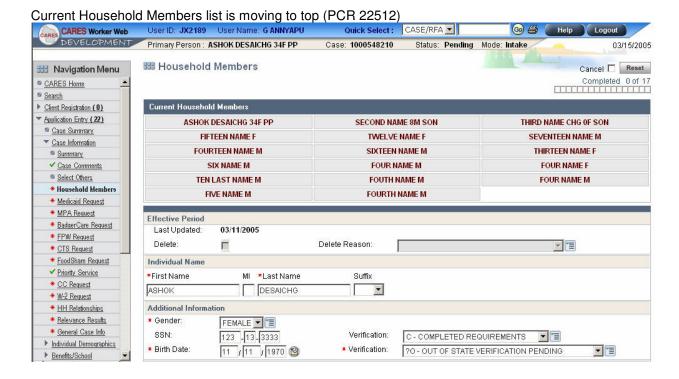
Select Other Household Members Change (PCR 21384)

Individuals previously determined not relevant to the case may not need to be listed on the "Select Other Household Members" page forever. A trash can icon at the end of each row has been added to allow the user to remove such individuals from showing up on this page.



Add "Enter New Begin Month" to Program Request pages (PCR 22511)
Since a backdate MA request may make the user rethink the default begin month he selected, this date will now be able to be updated on the program request pages.

Select Other Household Members should not come up in review driver if it is blank (PCR 22508) If the Select Other Members page is already blank (i.e. if there were no other people as PP in other cases and if there were no non-relevant individuals in this case) it will not be scheduled in review mode or a new intake case.



Medicare Premium Assistance program request title change (PCR 22584)

The program request for MPA will have the text (QMB/SLMB) added to it so users have a better idea of what this is and do not get it confused with MAPP.

Not showing Relevance Results page an extra time (PCR 21898)

The relevance results page will not be scheduled for the following scenarios:

- In review mode, when all individuals in the case have already been cleared.
- In a new intake, when all the individuals in the case are already cleared.

Replace term 'Finalist with 'Post Office Suggested Address' (PCR 22544)

This change will be made to all instances of Finalist in the application, including the General Case Information page, Address Verification page and error messages.

Page Level Application Entry

Do not set default begin month on W-2 Information (ACWI) (PCR 22519)

Due to some of the complex validations and processes associated with this page, the default begin month specified on the case summary will not automatically be populated on this page.

Conditional validations will not be run for beige fields (PCR 22094)

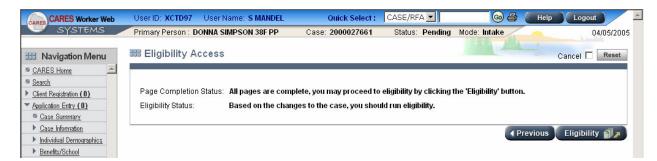
Currently, a user is sometimes told a field is conditionally required even when it is beige. This often happens with verifications being required when the corresponding field is entered. These types of validations will not take the "not collected" status of the field into account and not require the user to enter them.

Schedule Eligibility Access when 056 is set or SFSF set (PCR 22904)

Currently each page has certain conditions to set alert 056, which will tell the worker to run eligibility. They also set SFSF to required, which will force the user to run eligibility. Thus, when a condition is met to do either of these actions, eligibility access will also be made required.

Eligibility Access will show indicator of when worker should run eligibility (PCR 22554)

There are certain times when we set an alert for the worker to run eligibility (alert 056). When the conditions have been met to set this alert, we will also show a message on the eligibility access page to indicate that the worker should run eligibility.



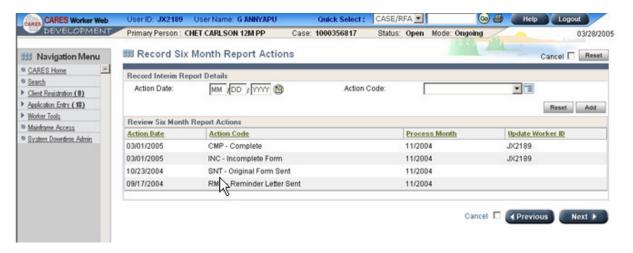
Enhance Unearned Income to call MCI for new SS sequence (PCR 22305)

As a part of the SSA Auto Update we added a MCI call to the Unearned Income page when the worker creates a new 'SS' sequence. This MCI call also requests Title II information. When we receive the WTPY response back, MCI process updates the information on DXSA. This way the worker validates the new information that they entered on Unearned Income page.

Web version for the Record Six Month Report Actions page (PCR 22675)

This page will list all six month report forms that have been generated for a case and allow workers to enter action code and action date information. This page will be a part of the six month reporting driver. The user can either select a particular case from the Pending Six Month Report Forms page or type in a

known case using quick select, which will navigate the user to the Case Summary page for that case. The worker will then select the six month reporting driver option and on clicking 'Next' will be navigated to the Record Six Month Report Actions page.



Medical Coverage should show covered individuals even if not in case (PCR 23039) If all covered individuals have left the case, there are currently no covered individuals listed and a validation is run requiring the user to add data. This change will make sure the covered individual is listed even if they are no longer in the case (the mainframe works this way as well).

Schedule Medical Summary instead of Medical Coverage (PCR 23047)

Currently, if the Medical Coverage question on the Medical Gatepost is already Yes, the Medical Coverage page will be scheduled. This will be changed so that only the Medical Summary is scheduled. Users will no longer be required to loop through all Medical Coverage sequences. If the Medical Coverage question was answered Yes for the first time, the Medical Coverage page will still come up.

Mark end dated records as "visited" when page loads

During a review, the user will not be required to loop through end dated records. If a page has six sequences, of which three are end dated, the page will start out as "Completed 3 of 6"

Case comments to show data for last 90 days (PCR 22984)

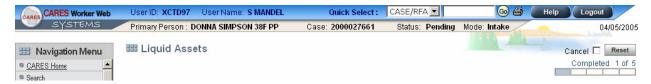
By default only case comments updated in the last 90 days will be displayed. A record navigator will be available for the user to view comments for other dates if desired.

Old AFDE Employment sequences will be converted or removed (PCR 22533)

General Application Entry

Add looping indicator for when page is made visit again (PCR 22551)

Just like how the demographic pages display a progress bar which indicates "Completed 1 of 5", other looping pages will also display this progress bar when that page is required. This will allow the user to see how many sequences he/she needs to visit.



Summary pages enhancement to list all effective months (PCR 22764)

Another icon (a square magnifying glass) has been added to the lists on the summary pages, which will load a pop-up window with all the effective months for the specified sequence. When the summary page is in history mode, all records will be listed on the pop-up.





Option to populate blank responses as 'N' on Gatepost pages (PCR 23084)

A button will be added to the all gatepost pages to allow the users to populate all blank responses to 'N". The button image currently used on the CR Additional Data page for populating race indicators will be used on the gatepost pages.

Allow zero for some dollar amounts (PCR 22761)

Some dollar amounts such as asset amounts were not allowing 0 as a valid entry. Since this is possible (such as a checking amount that currently has no balance), changes have been made to allow 0 for certain identified fields on various pages in the application to be consistent with the mainframe.

Don't run validations when AE deleting a record (PCR 22531) When AE deleting an existing record, the system will no longer run validations.

Worker/Search Tools

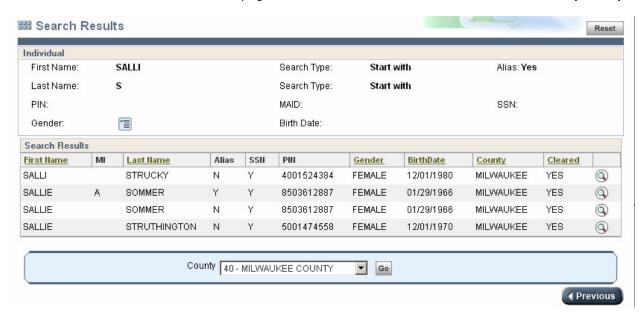
Add alias option to search (PCR 22521)

The search page will be changed to provide users with the option of selecting whether or not they want to also search aliases.



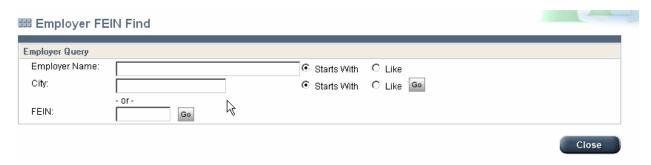
Enhance Search page to allow filtering results by county (PCR 22365)

The county field has been removed as criteria from the Search page and a record navigator type interface has been added to the Search Results page, which allows the users to further filter the results by county.



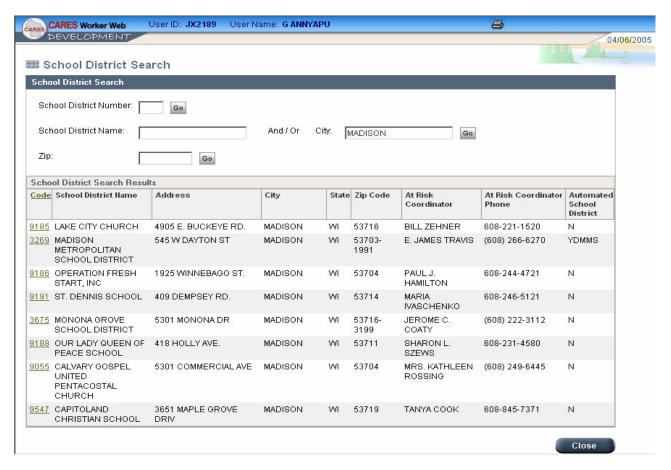
Enhance FEIN find to allow search using 'FEIN' number (PCR 22579)

The FEIN Find page will provide the user with the option to search using just the FEIN number. This search function will use an exact match and query the database for results.



School District Reference Table Search Function (PCR 22549)

Due to the large size of the school district reference table (TSDA), a new search function has been added to allow workers to pick the right school district. A new pop-up page has been created and it can be accessed from the school enrollment page.



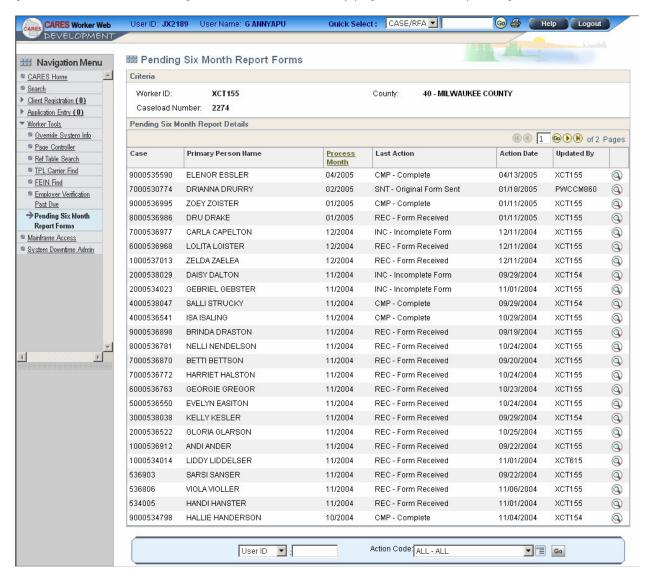
Web version for the Employment Verification Past Due page (PCR 22674)

The page will display information at the case level and by default will display a list for cases that have employer verification past due for the worker logged in. If the worker selects a case by clicking on the magnifying glass in the list view, the worker will be navigated to Case Summary page for the corresponding case. The Employment Summary page will be scheduled when there are past due employer verifications for the case.



Web version for the Pending Six Month Report Forms page (PCR 22675)

The page by default displays a list of cases with outstanding SMRF forms that require review and process based on the user ID of the worker logged in. If the worker selects a case by clicking on the magnifying glass, the worker will be navigated to the Case Summary page for the corresponding case.



Group level program request driver

There are now two new options on the case summary page – "Record new group level program request" and "Process group level program request." This process allows a client registration worker or case worker to make a note on an existing case that a client would like to apply for one or more additional programs. This process is used when a full interactive interview is not possible. This process accomplishes the goals of recording the filing dates in CARES, printing out the application registration to obtain a signature, and performing priority service determination for FoodShare.

